



HOW TO FIND A DOWNLOAD

Wave your magic wand or try the following:

Windows-based computer

- 1
Note the name of the file or program before you download the file.
(It is easier to find if you have the entire name, including the file extension.)
- 2
Go to your desktop and click on the start button (the Windows icon in the bottom left-hand corner of your screen.)
- 3
Locate the "Find" or "Search" toolbar, depending on your version of Windows.
- 4
Enter the name of the file that you downloaded and click "Find Now" or "Search."
Some versions will start searching automatically as you type.
- 5
Double-click on the file or program in the resulting list and it will open.

Mac-based computer

- 1
Note the name of the file or program that you have downloaded.
It is easier to find if you have the entire name, including the file extension.
- 2
Go to your desktop.
- 3
Click on the "Spotlight" button in the top right corner of your Mac.
- 4
Type in the name of the file and hit the "Enter" key on your keyboard. You will see a list of files on your Mac that match the file name. Once you find the file or program in that list, click on it and it will open.

Browser-based solution

- 1
Open the browser that you used to download the content or program.
Some browsers, including Firefox, have functionality that lets you track where your downloads reside.
- 2
Click "Tools" in the browser menu and scroll down to "Downloads" if it is available.
Click on "Downloads." In Safari, go to "Window" and scroll down to downloads.
- 3
Scroll through the list of downloads from the browser in the list that appears. Double-click the download.